

## **Volunteer Visitor Mooring Ranger**

**Location:** Seven locations across the South East Waterway:

- Foxton
- Stoke Bruerne
- Marsworth
- Berkhamsted
- Batchworth
- Banbury
- Oxford

**Activities:** Customer Service, Recording and Monitoring

**Start date:** Summer 2013

**Reference number:** OPP0001148

### **The Role**

Do you love canals and canal boats?

Would you like to help the Canal and River Trust to improve the visitor experience at our most popular visitor mooring sites across the South East?

Would you be keen to ensure that boaters visiting each location have the opportunity to moor close to the heart of their destinations?

And could you be the friendly face who helps people to get the most out of their visit?

This exciting and challenging volunteer role would involve taking daily recordings of all the boats visiting an area.

You'd be using the latest equipment, recording important information with a Smart Phone and an easy-to-use App.

You would also be provided with "Welcome Leaflets" to distribute to new visitors to the area, providing valuable details on where moorings are available and how long boaters can stay, where the nearest facilities are located, and how they can find out more helpful information.

Using the App and the leaflets, you'll be fully equipped to take on the vital duty of letting boaters know what will happen if they stay longer than they should in that area. You can then greatly assist the Canal and River Trust's Moorings Team by placing appropriate reminder letters on boats, should they be needed.

As a Volunteer Mooring Ranger, it's important for you to know that you wouldn't be expected to take part in any kind of enforcement action – the App would alert CRT's staff, who can carry out any follow-up action if it's required.

You'd be reporting to a Visitor Mooring Co-Ordinator, who would help you to plan your daily recording programme and provide you with all the support you'd need.

The number of volunteers required at each location depends on the length of the visitor mooring area, the number of boats moored there and the number of days you're available.

It's a great opportunity for those who enjoy walking, meeting people and volunteering outdoors and who want to help support the Canal & River Trust in a practical, hands-on role.

This role would also be ideal for a student (aged 18 or above) who is looking for some volunteering experience during the summer holidays, or as part of a gap year.

So whether you can offer a morning, a day or even a few days a week, please don't hesitate to get in touch; the Canal and River Trust would love to hear from you!

## Benefits

This is a unique opportunity to have a positive impact on your local waterway in a number of essential areas:

- by helping visitors to moor close to popular locations,
- by helping to reduce unauthorised overstayng,
- by helping local people and businesses to benefit from visitor numbers,
- By increasing the satisfaction of the boating community at large.

It's a great way to meet and work with other volunteers, and your role would also enable you to meet visitors from all walks of life, from all over the world.

You really can make a significant difference to visitors' appreciation of the waterways, and have an enjoyable and rewarding time whilst doing so!

## Skills Required

To carry out this role effectively, you will ideally have an interest in the waterway and the local area, but this is not essential.

We will be looking for someone who has the ability to interact and help others, with a friendly and outgoing manner.

You must have the ability to volunteer flexibly, working on your own or with others.

You need to be happy working outdoors, whatever the weather - possibly for up to two or three hours a day (depending on the location).

A basic knowledge of IT applications would be beneficial, although full training on the processes involved will be given.

The Canal and River Trust will provide relevant safety information and will supply you with a uniform and equipment as necessary.

Reasonable out-of-pocket expenses can be claimed.

**Interested? That's great!**

**Please apply here for more information:**

<http://canalrivertrust.org.uk/volunteering/opportunity/OPP0001148/volunteer-mooring-ranger-1-of-7-locations>